

Patio Pacific Warranty Info

To the original purchaser, Patio Pacific Inc warrants this product and all of its component parts to be free of defects in materials or workmanship for a period of 10 years from the date of delivery to the customer.

Endura flap assemblies are warranted for a period of 15 years.

Damage caused by accident, improper installation, abuse or normal wear, including damage by pets or glass breakage, is specifically excluded from this warranty. Defective material returned to Patio Pacific Inc, together with proof of purchase, will be repaired or replaced and returned to the customer free of charge.

Pet doors of other manufacturers installed in Patio Pacific products are covered by the warranty of the other manufacturer and not by Patio Pacific Inc.